



Job Description

Job Title: Bartenders (different outlets)

Job Purpose:

Working as a Bartender you will be responsible for ensuring the highest possible service is being delivered in a friendly and professional manner whilst exceeding our guest's expectations.

Primary Duties and Responsibilities:

Reporting directly to the Bar Team Leader & Outlet Management. Your responsibilities will include but not be limited to the following:

- Anticipate & acknowledge guest needs at all times
- Follow the standard operating procedures & sequence of service of the bar at all times
- Maintain accurate information relating to all hotel services, features & local attractions
- Inform management of any guest complaints or concerns
- Ensure mis en place is ready for service & the bar is stocked according to required par levels
- Keep working areas clean & in-line with hygiene standards
- Ensure that all beverages are served quickly, consistently & in line with company standards

To move into this position you will bring a minimum of 1 to 2 years previous experience in a similar role of a five star hotel or high quality restaurant. You will have outstanding communication skills, an outgoing personality, sound knowledge of wine, spirits & cocktail knowledge. A Diploma or Degree in hospitality management is preferred & WSET certification is preferred.